



---

## REQUIRED TRAINING, EDUCATION, EXPERIENCE AND CERTIFICATION

---

**JOB TITLE:** Server/Cleaner

**REPORTS TO:** Lodge Manager/Shift Supervisor

### Training and Education

- Must be able to understand, speak, read and write in English
- Must be able to perform basic math skills
- LGA Smart choices certification, if you have the equivalent It's Good Business or Serving it Safe, you have until January 1, 2022 to take the Smart Choices course – ***Please provide the office with a copy of your card or certificate.***
- other service training modules are considered an asset – such as MTEC Serving Techniques Course

### Experience

- Minimum 6 months restaurant serving experience
- Minimum 6 months customer service experience
- Fine dining service experience preferred
- Cleaning or maid service an asset
- Dishwashing experience an asset

### Aptitude

- Must have exemplary teamwork skills to ensure the promotion of an efficient and positive workplace environment
- Must be personally committed to completing duties and responsibilities within time requirements and to company standards
- Must be comfortable taking initiative when a job needs to get done; self-motivated
- Ability to maintain a positive attitude in stressful and time-restricted situations
- Must be able to follow directions precisely

### Physical Requirements

- Long periods of standing and walking are required
- Lifting, carrying and balancing dishes and loads of laundry are required
- Must have excellent personal hygiene and follow company dress code policy