



## Churchill Wild Lodge Manager Job Posting

Seasonal: 2021 – 2 month seasons, October to November – 2022 and on, 5 - 5.5 months total, approximately 4 months are lodge based, and one and a half months before, after and in-between and will be utilized for pre training, planning and reviewing the season and start up and close up responsibilities.

Churchill Wild is Canada's premiere polar bear and beluga whale viewing company and operates at three lodges outside of Churchill, Manitoba.

Celebrating our 28<sup>th</sup> year, our highly rated and award-winning properties are members of the National Geographic Unique Lodges of the World and of the Magnificent 7.

Because of our growth, we are looking for a seasonal lodge manager for one of our remote lodge properties. This is a customer-centric seasonal position that requires an enthusiastic and competent manager to ensure a very high level of service to our guests, provide leadership to staff and to ensure the maintenance of lodge facilities.

More specifically this person will:

- Liaise with the Guide Team to plan and execute an outstanding guest experience.

- Plan and maintain the operation of the lodge and its related services and functions.

- Lead and manage all staff reporting to the position ensuring food services, housekeeping, guiding, lodge logistics and maintenance are performed to standard.

- Liaise with the Maintenance staff to ensure the smooth operation of lodge facilities, equipment and infrastructure.

- Maintain a safe and harmonious work environment.

This position requires strong leadership, communication, management and customer service skills. It requires the ability to readily identify a concern, make decisions on the fly and adapt to changing situations. The manager must be a team player who can both lead and support staff and pitch in to get the job done.

Churchill Wild has developed an amazing program with well thought out and tested processes and procedures in place, while we acknowledge that there is at times room for improvement, we are keen to hire an individual who is capable of coming in and working within the program we have developed for at least one full season, asking questions about why things are done a certain way, and taking the time to think about that and experience a full season before making suggestions on how to improve what we are doing. Along with our parent company we have been in the industry for 50 years, and there is little that we have not tried.

Salary – range is \$42,500 to \$47,500 depending on experience and training and support required, plus tips.

Deadline for applying for position is September 6, 2021